

Buena Vista Vacation Rentals

Rental Policies

Buena Vista Management Terms & Conditions

PAYMENTS:

RESERVATION DEPOSIT: A 50% reservation deposit is required to confirm your reservation (check, cash, credit).

SECURITY DEPOSIT. Any loss or damage to the Buena Vista property can be deducted from your security deposit including but not limited to the following: number of guests exceeds that which is listed on the rental contract, excessive cleaning/laundry or rearranging furniture that has been moved, replacement of missing items from unit (including beach towels), soiling of towels, linens and carpets, costs of cleaning beyond the normal, costs to replace keys and misuse of items belonging to the property.

PAYMENT: Remaining balance payment is due no later than 30 (thirty) days prior to check-in date. If payment is not received by the due date, Buena Vista has the right to cancel the reservation.

CANCELLATION/REFUNDS: All cancellations are fully refundable if cancellation notice is received greater than 90 days before your scheduled check-in date. All cancellations must be made in writing (email acceptable). For cancellations less than 90 days, Reservation Deposit is forfeited (unless dates can be re-booked).

Weddings are an exception to the cancellation policy. ALL wedding cancellations incur a \$250.00 cancellation fee and require 120 days written notice prior to check-in to obtain a full refund.

RENTAL TERMS:

Buena Vista Property Management unilaterally and at its sole discretion reserves the right to change or cancel the reservation for any reason with refunds made accordingly, in the event this property becomes unavailable for rent. Buena Vista Property Management agrees to use best efforts to secure an equivalent rental property. If this is not possible, Buena Vista Property Management reserves the right to cancel this reservation and return all monies to Guest(s).

Guest Agrees to allow Buena Vista Property Management and/or assignees the right to enter due to the following:

a) To make necessary or agreed repairs. b) To supply services agreed upon. c) If unit is for sale, we will give you 48 hours advance notice to show the unit at reasonable hours d) In case of an emergency, we reserve the right to enter at anytime for the purpose of safe keeping or prevention of further damage. Note: Please notify us if you will be absent from the property for more than 2 days.

Landlord Responsibility:

a) We will give you the right to occupy unit per agreement. b) We will provide and maintain appliances. We will not be liable for interruption of these services that is beyond our control. We will also not be responsible for interruption electricity, water, or gas beyond our control. Please promptly notify us of any problems. You may not end this agreement because of these interruptions.

Tenants Responsibility:

a) Notify us of any defects or problems. b) Use the unit as a place to live; you may not use it for any filmmaking, photo shoots, unlawful, improper, or offensive purpose. c) Furniture is not to be moved within or from the unit. d) No parties/functions within the rental property e) No animals/pets allowed in the unit or on the property f) No smoking within the unit. g) No shoes to be worn within the unit h) Please obey all house rules posted in unit.

Miscellaneous:

a) Housekeeping services may be available by request only and will incur additional fees b) This contract is binding and cannot be modified or terminated by a sudden change of circumstance c) Changes: The booking agent must be notified of any changes as soon as possible for which there may be a service charge for each accepted change to the reservation d) You must leave unit on the date and time designated, unless prearranged, and any additional rent must be paid in advance e) Abandoned possessions: We will not be responsible for any of your personal effects left in the unit. We will be glad, if found, to mail them to you and have the right to deduct postage from your security deposit g) Unit may not be sublet or assigned without prior consent of Buena Vista Enterprises.

Disclaimer:

Unfortunately we are not held responsible for any noise pollution including construction outside the perimeter of the property c) Weather in Roatan is unpredictable d) Agent acts solely as agent for Owner, the Owner has final authority concerning all matters .

GUESTS FOR THEMSELVES AND THEIR RESPECTIVE HEIRS, PERSONAL REPRESENTATIVES, SUCCESSORS AND ASSIGNS, HEREBY RELEASE BUENA VISTA ENTERPRISES AND THEIR RESPECTIVE DIRECTORS, THE OWNER OF THE PROPERTY, OFFICERS, AGENTS, EMPLOYEES, SURETIES, INSURERS, INDEMNITOR, ATTORNEYS, SUCCESSORS AND ASSIGNS FROM ALL CLAIMS, DEMANDS, OR CAUSE OR THING WHATSOEVER RESULTING FROM OR IN CONNECTION WITH THE PROPERTY OF THIS RENTAL CONTRACT, INCLUDING WITHOUT LIMITATION ANY CLAIM, DEMAND OR CAUSE OF ACTION FOR PERSONAL INJURY OR DEATH AND ANY AND ALL LOSS, LIABILITY, COST AND EXPENSE RESULTING FROM ANY CLAIM, DEMAND, SUIT OR CAUSE OF ACTION WHICH MAY BE ASSERTED.

Changes to the Terms of Service

Provider reserves the right to revise its policies at any time without notice.

How To Contact Us

Should you have other questions or concerns about these privacy policies, please call us at (504) 9497-5435 or send us an email at info@buenavistaroatan.com

CHECK-IN TIME: After 4:00 p.m.

CHECK-OUT TIME: By 12:00 p.m.